

Endpoint Discovery Saves Time and Resources

Salt Lake Community College

Overview

Salt Lake Community College is an accredited, multi-campus college serving the diverse needs of the Salt Lake City community. With an open-door enrollment policy, the College serves more than 60,000 students through credit and non-credit courses and workshops each year, making it the largest institution of higher education in Utah. The network is the lifeblood of the college. Faculty, students, and administrative staff depend upon it for day to day operation.

The Need for Visibility

Salt Lake Community College has 2,500 people at any given time on the faculty and staff network. The IT staff regularly faced the challenge of having to account for network usage by person or device, and often were required to provide state agencies or even the FBI with that information for investigations. The IT staff had no ability to report when and where someone logged onto the network and needed that visibility in order to accurately conduct their own network investigations as well as to comply with outside requests for information. Any security incident or infraction that required investigation often took many hours of sifting through 30 Active Directory Domain Controllers and searching logs to find the person or device responsible—a waste of valuable resources.

Problems Salt Lake Community College Solved with Locate

 Budgetary Concerns	 Productivity Loss
 Internet Use Policy Enforcement	 Network Management

Endpoint Discovery and ROI

Salt Lake Community College found the solution to their network identity issues with eTelemetry's Locate. Locate's endpoint discovery capabilities enable IT staff to dynamically track assets and react quickly to network issues. Locate keeps a record of who has used what IP address, MAC address and switch port over time. This information is displayed in real time, along with Active Directory log in information, such as name, department, and location. This network visibility provides the information the SLCC IT staff required in an easy-to-use, quick to deploy solution. With Locate, the searches that once took hours are now completed in a matter of seconds. "I use Locate every single day, all day long," remarked Brandon Johnson, Security Analyst for Salt Lake Community College. "Locate has saved our department so much time, I can't imagine not having it on the network." Locate resulted in an immediate return on investment in staff time savings.

Plans to Expand

Locate is currently only deployed on the faculty and staff network, but the Salt Lake Community College IT staff has plans to expand that deployment to include the student network as soon as they are able. In addition to endpoint discovery, the SLCC IT staff plan to use Locate on the student network to report on computer lab utilization so that they can plan for declines in lab usage or accommodate growth.

"SLCC students see a great benefit in Locate. They are going to consider funding the purchase with student technology fees. Our goal is to have the entire enterprise using Locate technology. We are a very small IT shop considering the size of the institution. Locate provides us with tremendous ROI with all the time saved."

Contact eTelemetry



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