



FOR IMMEDIATE RELEASE

eTelemetry's E911 Solutions Provide NENA Recommended Location Information for Multi-Line Telephone Systems

eTelemetry concurs with the position taken by NENA in its updated model legislation

Annapolis, MD (March 3, 2009) – eTelemetry, the leader in extracting real-time business information from network activity, today announced that its E911 solutions provide the essential location information for MLTS that National Emergency Number Association (NENA) recommends in its model legislation, including VoIP phone tracking. eTelemetry concurs with and supports the position taken by NENA in its most recent approval of an updated version of model legislation and reaffirmed that its E911 solutions provide the location discovery technology detailed in this important document.

NENA's model legislation identifies the imperative need for location discovery on telephony networks, citing that a majority of Multi-Line Telephone Systems (MLTS) only provide the physical street address of a business, but not enough detailed information, such as building, floor, or room number, to get help to the caller if the caller cannot provide his or her exact location. A companion document to the model legislation highlighted the need to track VoIP telephones, which are very easily moved. NENA has recommended that legislation be passed nationwide to address these issues.

eTelemetry's Locate911 Emergency Notification System (LENS) can alert multiple internal personnel of an emergency call via screen pop to a desktop, email, or SMS. The caller's name, location, and even a floor plan of the premises can be provided in these On-Site Notification (OSN) alerts. This functionality can be leveraged to alert local first responders (front desk, security or facilities personnel) to an emergency so that they can quickly provide assistance where necessary, as well as to accurately direct emergency services.

"eTelemetry's E911 products provide vital location information, including building, floor, and room number, for a person who dials 911 from an MLTS. Millions of Americans work and study in environments with MLTS—states that implement NENA's recommended legislation will save countless lives. We are proud to provide this essential service," said Ermis Sfakianudis, eTelemetry's President and CEO.

About eTelemetry

eTelemetry is the leader in extracting real-time business information from network activity. eTelemetry's innovative products tell you everything about the people on your network, answering the who, what, where, when, and how much. By applying its proprietary technology, eTelemetry's award-winning products provide information leading to increased productivity, risk identification, reduced costs, greater E911 compliance, improved network efficiencies, and insights into how people collaborate. Since 2004, eTelemetry has been Turning Network Traffic into Business Intelligence™. For more information, call +1-888-266-6513 or visit www.etelemetry.com.

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